SMART PARCEL LOCKERS
How the Addobox Works
September, 2020

addobox BY ARTITALIA GROUP

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INTRODUCTION

Our Smart Locker for retail is a fully automated and secure solution that allows for the deposit, storage and dissemination of customer orders at or near your store.
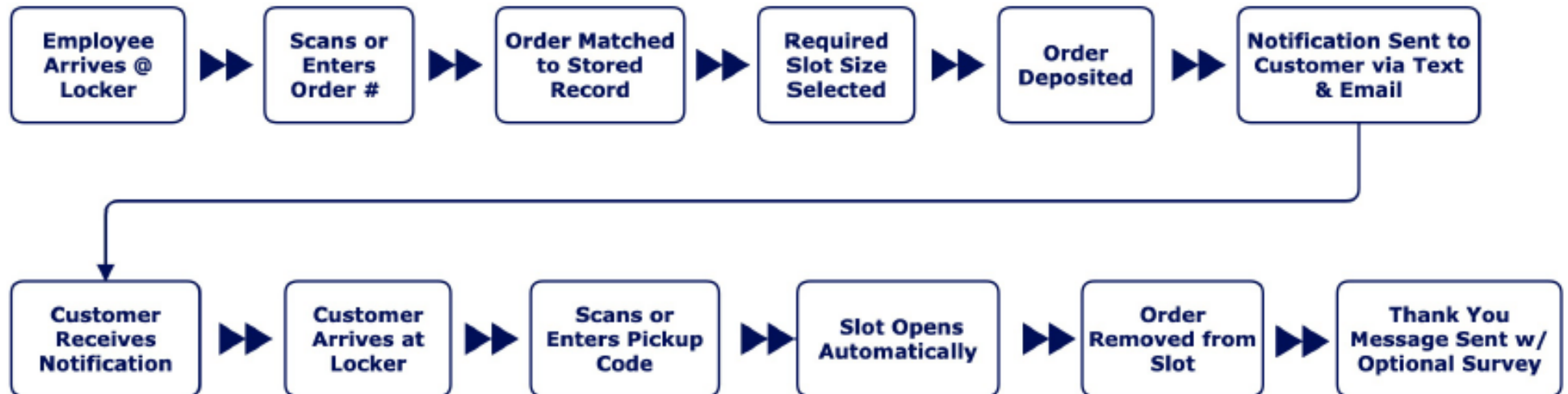
- Fully supports the BOPIS (buy online & pickup in store) model
- Fast & easy pickup for customers (scan & go)
- Fully automated
- Can be located indoor or outdoor
- Available 24/7 (depending on location)

KEY BENEFITS

- A much quicker way for customers to pickup their orders in store
- Reduce staff costs
- Extend your store hours with 24/7 pickup
- Improve your image with an innovative, customer centre service
- Advertising medium for in-store promotions & messaging
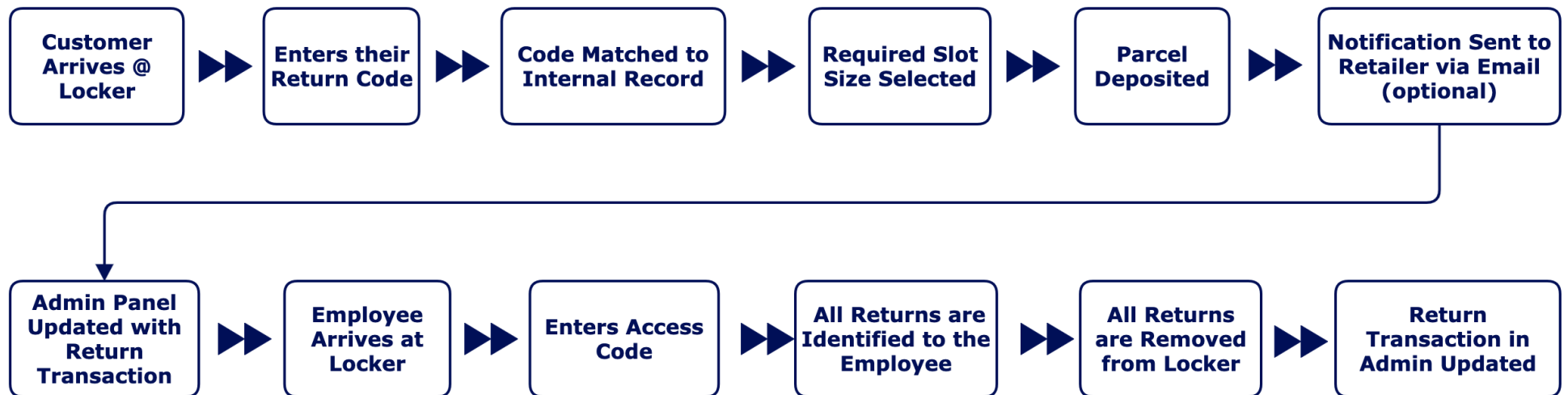- Streamline product returns

How It Works

Our Smart Lockers are designed to streamline the process of order drop-off and pick-up. The typical steps are outlined below but our software can be configured to support your specific requirements.

Employee Arrives @ Locker ▶▶ Scans or Enters Order # ▶▶ Order Matched to Stored Record ▶▶ Required Slot Size Selected ▶▶ Order Deposited ▶▶ Notification Sent to Customer via Text & Email

Customer Receives Notification ▶▶ Customer Arrives at Locker ▶▶ Scans or Enters Pickup Code ▶▶ Slot Opens Automatically ▶▶ Order Removed from Slot ▶▶ Thank You Message Sent w/ Optional Survey
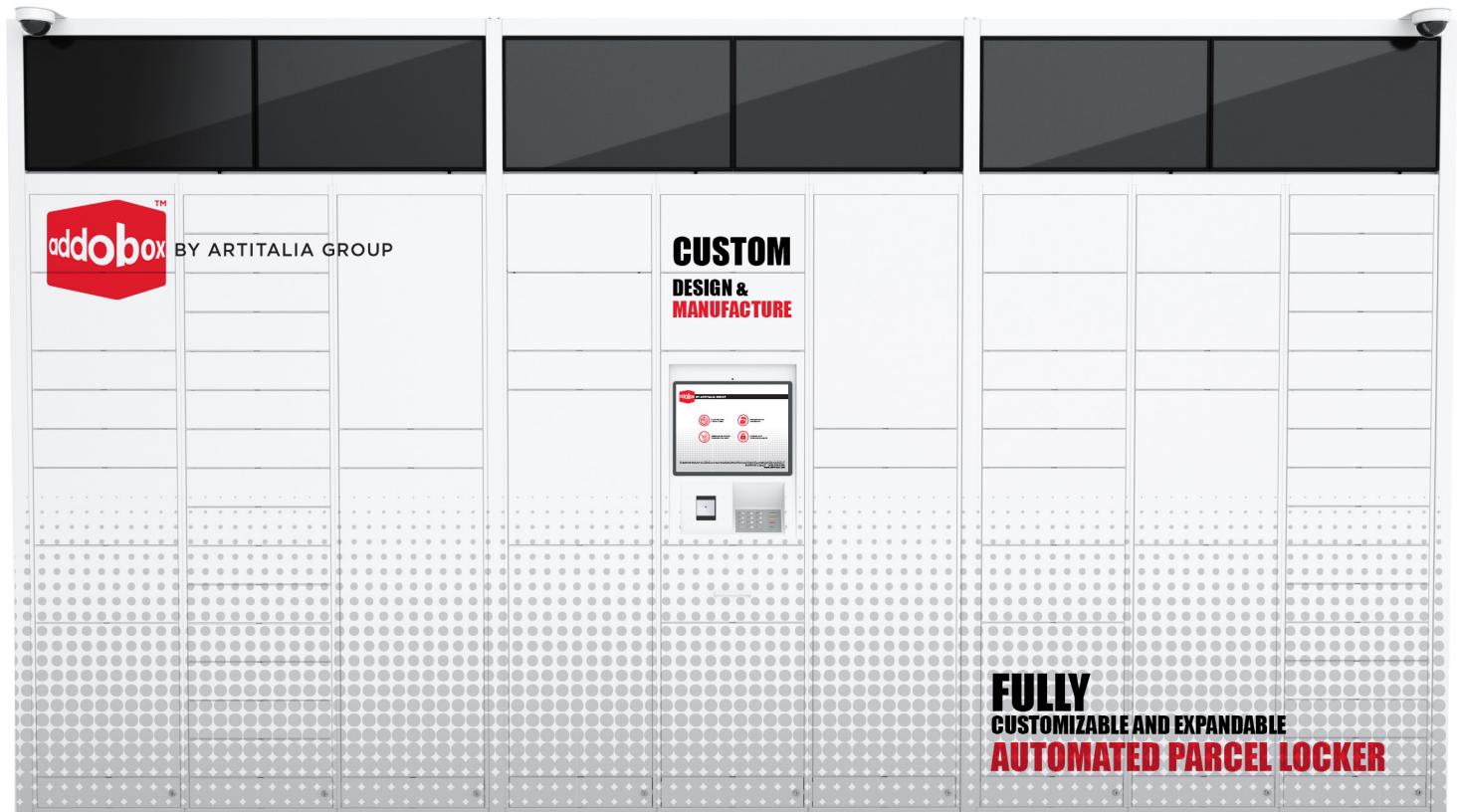
Our software supports the following features:
- Automated message reminders to customers
- Configurable order expiry timeframes
- Automated expired order removal from locker

How It Works Return

| Customer Arrives @ Locker | ▶▶ | Enters their Return Code | ▶▶ | Code Matched to Internal Record | ▶▶ | Required Slot Size Selected | ▶▶ | Parcel Deposited | ▶▶ | Notification Sent to Retailer via Email (optional) |

| Admin Panel Updated with Return Transaction | ▶▶ | Employee Arrives at Locker | ▶▶ | Enters Access Code | ▶▶ | All Returns are Identified to the Employee | ▶▶ | All Returns are Removed from Locker | ▶▶ | Return Transaction in Admin Updated |

A Turn-key Solutions

Turn-key Smart Parcel Locker Solution

- Smart Locker hardware
- Locker application software
- Cloud management software
- Installation services

- On-site break/fix service
- 1-800 & e-mail support
- Custom colours & vinyl wrap

Standard Locker Colour Options

Locker Hardware

- Smart Locker hardware
- Modular design – easy to expand, install & move
- Indoor or outdoor
- 5 different slot sizes (with internal lighting)
- Configurable slot arrangements
- 15.6" touch screen
- Thermal label printer (optional)
- 1D/2D scanner & metal keypad
- Parcel presence sensor
- Video surveillance system w/ dome cameras & DVR (optional)
- Router for 3G/4G internet access (optional)
- Uses standard 110 V receptacle
- Full video display (on top of locker) (optional)
- 1.2 mm cold rolled steel with sand finished texture
- Numerous security enhancements
- Custom finishes and colour available upon request
- ESA certified
- Designed, engineered & manufactured in Canada

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Locker Software

- Smart Locker hardware
- Intuitive & easy to use interface
- Single scan drop off & pickup
- Visual & auditory user prompts
- Multilingual
- Automated parcel expiry pickup
- Optional user rating & feedback
- Recipient SMS (text) & email notifications
- Remote software updates
- Integrates with store systems
- Configurable branding
- Synced with our cloud software
- Proprietary to ParcelPort

Integration Methods

Our Smart Lockers can receive order information in advance of a deposit into the locker to allow for a rapid drop-off process. Most are via the cloud but we can also get that information simply from a barcode scan.
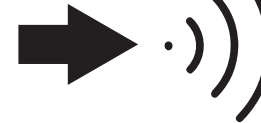
Our Input

- Via the web
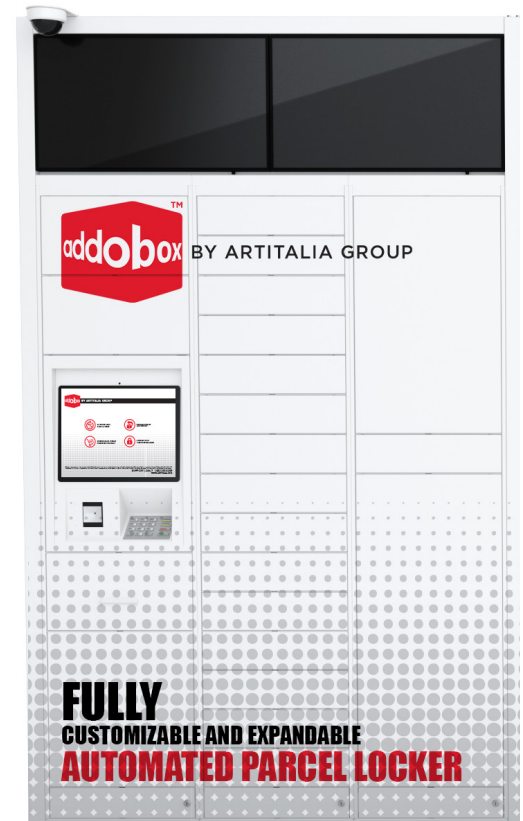- By phone
- In store

Order Creation

- Use of API
- File transfer via FTP
- Web page (manual entry)

- Barcode scan at locker

Options

- Available on the locker (using colour & vinyl)
- Configurable branding in the locker software
- Branding in the text and email messaging
- Artwork & vinyl wrapping

An Example
- Custom vinyl wrap

Addobox Options

- Dynamic ads & promotions on the locker's terminal screen
- Product returns into the locker
- Outbound shipments to local customers in the area of the store
- Mobile device pickup for customers (eliminate locker scanning)

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Ready to get started?
Good. So are we.

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